Invitation to Supply

**(Invitation)**

[Instructions for use of this document: wherever brackets [ ] appear within this document, complete the instruction or delete if irrelevant – including the instructions]

|  |
| --- |
| [Organisation name] |

|  |  |
| --- | --- |
| Invitation title: | [Title of procurement] |
| Reference number: | [Reference number] |
| Date of issue: | [Date of issue] |

Table of contents

[Introduction 1](#_Toc188024420)

[The opportunity 1](#_Toc188024421)

[Structure of Invitation 1](#_Toc188024422)

[Conditions 1](#_Toc188024423)

[Part A – The Invitation 2](#_Toc188024424)

[A.1 – About this Invitation 2](#_Toc188024425)

[1. Complaints or challenges 8](#_Toc188024426)

[A.2 – Specifications 12](#_Toc188024427)

[Part B – Conditions of participation 13](#_Toc188024428)

[B.1 – Organisation Specific Requirements 13](#_Toc188024429)

[B.2 – Victorian Government Requirements 14](#_Toc188024430)

[1.1. Status of Invitation 14](#_Toc188024431)

[1.2. Accuracy of Invitation 14](#_Toc188024432)

[1.3. Additions and amendments 15](#_Toc188024433)

[1.4. Availability of Additional Materials 15](#_Toc188024434)

[1.5. Representation 15](#_Toc188024435)

[1.6. Licence to use Intellectual Property Rights 15](#_Toc188024436)

[1.7. Confidentiality 15](#_Toc188024437)

[1.8. Others to be bound 15](#_Toc188024438)

[1.9. Continuing obligations 15](#_Toc188024439)

[2.1. Communication protocol 16](#_Toc188024440)

[2.2. Requests for clarification or further information 16](#_Toc188024441)

[2.3. Briefing session/Individual Clarification Session 16](#_Toc188024442)

[2.4. Unauthorised communication and improper assistance 16](#_Toc188024443)

[2.5. Anti‑competitive conduct 17](#_Toc188024444)

[2.6. Unlawful inducements 17](#_Toc188024445)

[2.7. Legal entities and consortia 17](#_Toc188024446)

[2.8. Complaints about this Invitation 18](#_Toc188024447)

[2.9. Conflict of interest 18](#_Toc188024448)

[3.1. Lodgement 18](#_Toc188024449)

[3.2. Late Offers 19](#_Toc188024450)

[3.3. Providing an Offer 19](#_Toc188024451)

[3.4. Format and contents 20](#_Toc188024452)

[3.5. Illegible content, alteration and erasures 20](#_Toc188024453)

[3.6. Alternative Offers 20](#_Toc188024454)

[3.7. Errors in an Offer 21](#_Toc188024455)

[3.8. Use of an Offer 21](#_Toc188024456)

[3.9. Status of Offer 21](#_Toc188024457)

[3.10. Responsibility for costs 21](#_Toc188024458)

[4.1. Compliance statement 21](#_Toc188024459)

[5.1. Evaluation process 22](#_Toc188024460)

[5.2. Evaluation Stages 23](#_Toc188024461)

[5.3. Clarification of an Offer 25](#_Toc188024462)

[5.4. Discussion with Invitees 26](#_Toc188024463)

[6.1. No legally binding contract 26](#_Toc188024464)

[6.2. Pre contractual negotiations 26](#_Toc188024465)

[6.3. No obligation to enter into contract 26](#_Toc188024466)

[7.1. Disclosure of Offer contents and Offer information 26](#_Toc188024467)

[7.2. Contract disclosure 27](#_Toc188024468)

[7.3. Exemptions from disclosure 27](#_Toc188024469)

[7.4. Unreasonable disadvantage 28](#_Toc188024470)

[8. Social Procurement Framework 28](#_Toc188024471)

[9. Local Jobs First– Under the *Local Jobs First Act 2003* 28](#_Toc188024472)

[10. Invitee warranties 28](#_Toc188024473)

[11. Organisation's rights 29](#_Toc188024474)

[12. Law 30](#_Toc188024475)

[12.1. Governing Law 30](#_Toc188024476)

[12.2. Compliance with Law 30](#_Toc188024477)

[13. Interpretation 30](#_Toc188024478)

[13.1. Definitions 30](#_Toc188024479)

[13.2. Interpretation 33](#_Toc188024480)

[13.3. Inconsistency 33](#_Toc188024481)

[Part C – Proposed Contract 34](#_Toc188024482)

[Part D – The Offer 35](#_Toc188024483)

# Introduction

## The opportunity

[Organisation name] (**Organisation**) is responsible for [provide details of Organisation’s responsibilities].

[The Organisation is seeking responses to this Invitation for the provision of Goods and/or Services as outlined in Part A.2 – Specifications.]

or

[Organisations can add as much or as little information to outline the opportunity available, however it should be high level so as to not duplicate the information provided in the Specification. The information needs to be clear and articulate what the Organisation is trying to achieve and why an Invitee would want to provide an Offer and compete for government business.]

## Structure of Invitation

This Invitation comprises the following documents:

* **Introduction** – contains an overview of the opportunity presented;
* **Part A – The Invitation**:
	+ **A.1 – About this Invitation**: provides details about the procurement opportunity;
	+ **A.2 – Specifications**: provides the technical requirements for the Goods and/or Services in respect of which the Organisation invites Offers;
* **Part B – Conditions of Participation**: sets out the conditions applying to the Invitation and the Invitation Process, and consists of:
	+ **B.1 - Organisation Specific Requirements**: provides the Organisation's specific requirements for the Invitation Process; and
	+ **B.2 - Victorian Government Requirements**: sets out the terms and conditions applying to the Invitation Process generally;
* **Part C – Proposed Contract**: sets out the proposed terms and conditions that will apply to the provision of the Goods and/or Services as set out in Part A.2 – Specifications; and
* **Part D – The Offer**: specifies the information to be provided in an Offer and may also specify any information to be provided by an Invitee by other means. This part may be in a template format for completion.

## Conditions

* 1. All Invitees wishing to participate in this Invitation Process for the supply of Goods and/or Services must comply with the conditions contained within this Invitation, including the conditions in:
		1. Part A.1 – About this Invitation; and
		2. Part B – Conditions of Participation.
	2. By submitting an Offer, the Invitee agrees to be bound by the conditions contained within this Invitation.
	3. The conditions contained in this Invitation apply to:
		1. the Invitation and any other information given, received or made available in connection with the Invitation, including any Additional Materials, revisions and addenda;
		2. the Invitation Process; and
		3. any communications (including any briefings, presentations, meetings or negotiations) relating to the Invitation or the Invitation Process.
	4. In addition to any other remedies available to it under Law or contract, any failure to comply with the requirements set out in this Part A.1 or Part B will, in the absolute discretion of the Organisation, entitle the Organisation to disqualify an Invitee from the Invitation Process.

# Part A – The Invitation

A.1 – About this Invitation

1. Establishment details

|  |  |
| --- | --- |
| Invitation title | [Title of procurement] |
| Invitation reference number | [Reference number] |
| Description of proposed procurement | [Brief description of procurement, including nature, scope and quantity or estimated quantity of goods or services] |
| Procurement method | [E.g. open, selective tender, electronic auction] |
| [Recurring invitations] | [Estimated timing for subsequent invitations if this is a recurring procurement.] |

1. Organisation details

|  |  |
| --- | --- |
| Organisation name | [Organisation name] |
| Organisation address | [Insert address] |

1. Registration

[Registering details of Invitees will assist with communication throughout the Invitation Process. If applicable, detail the location for registration. Otherwise mark as ‘not applicable’.]

|  |  |
| --- | --- |
| Registration location | [Optional:] [Invitees must ensure that they register their details at www.tenders.vic.gov.au to ensure they are kept informed of any changes that may arise in relation to this Invitation.] |
| [Participation in selective tendering (if applicable)] | [If participation will be on a selective basis (i.e. only a select number of qualified suppliers will be permitted to participate), provide details of:* the address and final date for requests to participate;
* the criteria for selection; and
* any limitation on the numbers of suppliers that will be permitted to tender.0
 |

1. Organisation Contacts

|  |  |
| --- | --- |
| Project Manager |  |
| Name: |  |
| Position title: |  |
| Business unit: |  |
| Contact details: | [Detail how Invitees can contact the Project Manager (e.g. via email, telephone or post).] |

|  |  |
| --- | --- |
| Alternate Contact |  |
| Name: |  |
| Position title: |  |
| Business unit: |  |
| Contact details: | [Detail how Invitees can contact the Alternate Contact (e.g. via email, telephone or post).] |

1. Closing Time

|  |  |
| --- | --- |
| Closing Time |  |
| Melbourne time | [time] [date][include day and date as dd/mmm/yyyy] |

1. Lodgement details

|  |  |
| --- | --- |
| Hardcopy lodgement | [delete if not applicable] |
| Location of Tender Box | [insert address] |
| Hours of access to Tender Box | Between [9.00am and 4.00pm] Melbourne time on [insert date].Should Invitees require earlier lodgement, they should contact the Project Manager. |
| Access restrictions (if any) | [if applicable] Access to the Tender Box is not available outside of business hours or on public holidays. |
| Information to be marked on package containing the Offer | Offers and all copies must be placed in a single package prominently marked:[insert details]. |
| Number of copies to be provided | Invitees are to submit the following number of copies:* [One (1)] original and [two (2)] hard copies (all copies to be unbound); and
* [One (1)] digital copy on CD or a Universal Serial Bus (**USB**) media.

The Invitee's Offer must include printed copies of all Part D Offer documents. |
| Other requirements | An identical digital copy of all hard copy documentation is to be provided on a CD or USB in read/write standard Microsoft formats in a single root directory.In submitting the digital copy, the Invitee attests to it being identical in all respects to the hard copies.The CD or USB supplied will not be returned and should be clearly labelled with the Reference Number ([insert]) and the name of the Invitee. All electronic files must be checked for viruses prior to submission.Invitees must provide an electronic copy of Part D of this Invitation - The Offer in the requisite Microsoft Office format.Where an Invitee's policy is to provide PDF electronic documents only, PDF copies must be provided in addition to the requisite Microsoft formats.If providing manuals, these must be relevant, current and live. These must be submitted in electronic format only, which may be Adobe PDF or Microsoft Word formats. Diagrams may be provided in the requisite Microsoft Visio format.Invitees must not provide links to websites. Any relevant peripheral information should be provided in Part D of this Invitation – The Offer. |

|  |  |
| --- | --- |
| Internet lodgement | [delete if not applicable] |
| Website address | [[buyingfor.vic.gov.au](https://www.buyingfor.vic.gov.au/browse-tenders)/ other procurement portal/ other arrangement] |
| Access restrictions (if any) | [insert if applicable]  |
| Other requirements | As specified in clause 3.1(c) of Part B.2 - Victorian Government Requirements, Invitees may only submit documentation that has been virus checked and is free from viruses.[Provide details of required format – PDF, Word, file size limit] |

[Choose an option - Briefing session or individual clarification sessions]

1. Briefing session

[Option 1] No briefing sessions are planned for this Invitation.

[Option 2]

|  |  |
| --- | --- |
| Briefing session |  |
| Briefing session time and date | Time: [insert time] (Melbourne time)Date: [insert date] |
| Location of briefing session | [Detail the location] |
| Attendance at the briefing session is | [Optional/mandatory] [select one as applicable]As noted in clause 2.3 of Part B.2 - Victorian Government Requirements, if an Invitee fails to attend a mandatory briefing session, the Organisation may disqualify the Invitee from further participating in the Invitation Process. |
| Additional requirements | [Use this space to include any additional requirements relating to the briefing. This may include, for example, restrictions on the number of personnel from each Invitee who may attend, a requirement to pre-register attendance prior to the briefing and details of how Invitees may submit questions prior to the briefing] |

The briefing session is designed to give the Organisation the opportunity to:

#### guide Invitees through the Invitation documents;

#### clarify the overall scope and intent of the Invitation; and

#### receive questions that Invitees may have in regards to the Invitation documents.

[Probity advisers will be in attendance to assist with compliance with the probity requirements.]

Questions asked during the briefing session may not be answered in the briefing session. Responses to questions which are not answered, and responses given to questions asked during the briefing session may be provided to all Invitees in accordance with the communication process set out in clause 2.2 of Part B.2.

Invitees may also be required to submit all queries and questions asked during the briefing session in writing after the briefing session. Details of and responses to these queries and questions may be provided to all other Invitees in accordance with the communication process set out in clause 2.2 of Part B.2, in which event those details shall form part of this Invitation.

[If there will be individual clarification sessions for Invitees rather than a briefing session, include the following as section 7]

1. Individual clarification session

|  |  |
| --- | --- |
| Invitee clarification session |  |
| Clarification session time and date | Each Invitee will be advised of the date and time of their individual Invitationclarification session **(Individual Clarification Session**) by [insert].During an Individual Clarification Session, Invitees may only ask representativesof the Organisation clarification questions about the Invitation documents |
| Location of clarification session | [Detail the location] |
| Attendance at the clarification session is | [Mandatory/Highly recommended/ Optional] [select one as appropriate] |
| Confirmation of attendance | Please register to attend the Individual Clarification Session by email to [insert] by no later than 5pm Melbourne time on [insert date]. |

The Individual Clarification Sessions are designed to give the Organisation the opportunity to:

#### guide Invitees through the Invitation documents;

#### clarify the overall scope and intent of the Invitation; and

#### receive questions that Invitees may have in regards to the Invitation documents.

[Probity advisers will be in attendance to assist with compliance with the probity requirements.]

Questions asked during the Individual Clarification Sessions may not be answered in the Individual Clarification Sessions. Responses to questions which are not answered, and responses given to questions asked during Individual Clarification Sessions may be provided to all Invitees in accordance with the communication process set out in clause 2.2 of Part B.2.

Invitees may also be required to submit all queries and questions asked during an Individual Clarification Session in writing after the Individual Clarification Session. Details of and responses to these queries and questions may be provided to all other Invitees in accordance with the communication process set out in clause 2.2 of Part B.2, in which event those details shall form part of this Invitation.

1. Indicative timetable

This timetable is an indication of the timing of the Invitation Process and may be changed by the Organisation in accordance with Part B – Conditions of Participation, more specifically clause 5.1(c) of Part B.2 - Victorian Government Requirements.

| Activity | Indicative Date |
| --- | --- |
| Invitation issued |  |
| [Briefing Session / Individual Clarification Session] (if applicable)  |  |
| End of period for questions or requests for information (see clause 2.2 of Part B.2) |  |
| Closing Time for Offers(see clause 3.3 of Part B.2) | [time] [date][must match Item 5 of Part A.1] |
| [Intended date public opening of tenders (if applicable)] |  |
| Intended completion date of short listing process (if applicable) |  |
| [Intended date for walk throughs] |  |
| Intended date for notification of shortlisted offers and those offers not shortlisted |  |
| [Intended date for issue of report card(s)] |  |
| [Intended date for submission of addendum] |  |
| Intended completion date for evaluation of Offers |  |
| Negotiations with Invitee(s) (if applicable) |  |
| [Intended date for request for best and final Offers (**BAFOs**)] |  |
| [Intended date for request for submission of BAFOs] |  |
| Intended date for formal notification of successful Invitee(s) |  |
| Intended date for execution of Proposed Contract(s) |  |
| Intended date for sending out Supplier satisfaction survey to all tenderers |  |
| Intended commencement date of the Proposed Contract  |  |
| Intended time-frame for delivery of goods or services |  |

[Update timetable above as required to reflect stages in the Evaluation Plan]

1. Additional Materials

The following information may assist with the development of an Offer in response to this Invitation.

|  |  |  |
| --- | --- | --- |
| Item | Description | Location |
|  |  |  |
|  |  |  |

1. Evaluation Criteria

Offers will be assessed in accordance with Part B – Conditions of Participation, more specifically clause 5 of Part B.2 - Victorian Government Requirements.

In evaluating Offers, the Organisation will have regard to:

* 1. specific Evaluation Criteria identified in the list below, including mandatory requirements;
	2. the particular weighting assigned to any or all of the criteria in the table below (noting that any criteria for which a weighting has not been assigned should be assumed to have equal weighting); and
	3. the overall value for money proposition presented in the Offer.

Invitees must meet the following mandatory compliance criteria, which are not weighted or scored. Invitees either meet the standard or they do not. Invitees that do not meet the mandatory requirements will not be considered further.

|  |  |
| --- | --- |
| Mandatory requirements | Complies |
| (a)  | Yes/No |
| (b)  | Yes/No |
| (c) | Yes/No |

Invitees that meet the mandatory requirements above will then be evaluated against the weighted and non-

weighted Evaluation Criteria set out in the table below.

[The following are included as examples only. The evaluation criteria should be tailored to the procurement.]

|  |  |
| --- | --- |
| Evaluation Criteria | Weighting |
| (a) Professional competence |  |
| * + Compliance with specifications
 |  |
| * + Capability
 |  |
| * + Past performance and current work
 |  |
| * + Customer services
 |  |
| * + Strategic
 |  |
| * + Innovation
 |  |
| * + Technical
 |  |
| (b) Commercial |  |
| * + Financial viability
 |  |
| * + Risk and insurance
 |  |
| * + Compliance with Proposed Contract
 |  |
| * + Conflict of interest
 |  |
| (c) Financial |  |
| * + Costing
 |  |
| (d) Social Procurement FrameworkSocial Procurement Framework commitments - Weighting of 5 – 10% is recommended |  |
| (f) Local Jobs First If LJF applies to this procurement, 20 per cent weighting applies (10 percent **must** be applied for industry development outcomes ***and*** 10 percent **must** be applied for jobs outcomes). | 20% |

As part of the evaluation process, the Organisation will conduct a pricing assessment based on the Invitee’s Offer in Part D, and may include risk analysis adjustments.

The overall value for money evaluation of the Offer will combine the evaluation score and the pricing assessment outcome to determine which Offer provides the best value for money outcomes for the Organisation.

1. Application of the Supplier Code of Conduct

From 1 April 2025, the Supplier Code of Conduct (the Code) will set mandatory minimum standards that Suppliers must achieve to establish and maintain a business relationship with the State.

The action of submitting an offer or signing a contract with the State indicates that the Invitee agrees to meet the standards set out in the Code and to comply with the provisions relating to implementing and enforcing the Code.

Further information can be found at: <https://www.buyingfor.vic.gov.au/supplier-code-conduct>.

In assessing the Supplier’s response, the Organisation may obtain, and take into consideration, information about the Supplier’s current and prior compliance with the Supplier Code of Conduct, and any similar obligations to any agency or government.

1. Application of international agreements with respect to government procurement

Australia is party to international agreements that contain provisions with respect to government procurement. Such agreements may apply to the extent this procurement is a ‘covered procurement’ under relevant international agreements. If this procurement is a ‘covered procurement’ under relevant international agreements, then the following Arbitration clause – Implementation of TPP11 applies.

Arbitration clause – Implementation of TPP11 [This section only applies to a ‘covered procurement’ by a covered entity]

* + 1. Complaints or challenges
			1. Application of this [clause/condition]

This [clause/condition] applies only:

if this [RFP etc] is a covered procurement; and

to suppliers (as defined in [sub-clause/condition] 1.2 following) with their principal place of business in relevant jurisdictions:

* + - 1. Definitions

For the purpose of this [clause/condition]:

the following terms have the meaning attributed to them in Chapter 15 of the Comprehensive and Progressive Agreement for the Trans-Pacific Partnership (TPP-11) (Chapter 15):

covered procurement;

supplier;

“measures” means the Victorian Government’s measures to implement the procurement requirements of international agreements, a list of which is published at <https://www.buyingfor.vic.gov.au>;

“public interest certificate” means a certificate issued on behalf of [insert procuring entity of the Victorian Government] stating that it is not in the public interest for this [RFP etc] to be suspended while a complaint by a supplier is being managed in accordance with this [clause/condition]; and

“relevant jurisdictions” means those jurisdictions to which the measures apply, a list of which is published at https://www.buyingfor.vic.gov.au, and which at the date of this [RFP etc] is:

* [procuring entity of the Victorian Government to insert].
	+ - 1. Resolution procedure

Any complaint or challenge by a supplier that there has been a failure of the procuring entity to comply with one or more measures (**complaint**) shall be resolved in accordance with this [clause/condition].

* + - 1. Notice of complaint

A supplier who has a complaint may deliver to [insert procuring entity of the Victorian Government] a notice of complaint which must include:

a demand that the complaint be reviewed and resolved in accordance with this [clause/condition]; and

a description of the nature and circumstances of the complaint and a statement of the relief sought and, if compensation is claimed, the amount claimed from [insert procuring entity of the Victorian Government].

(notice of complaint).

* + - 1. Negotiation

A representative of each of the supplier and [insert procuring entity of the Victorian Government], each having authority to resolve the complaint, must, within 21 days of delivery of the notice of complaint, meet and negotiate in good faith to resolve the complaint.

* + - 1. Mediation

If the complaint is not resolved within 42 days of delivery of the complaint, either the supplier or [insert procuring entity of the Victorian Government] may by written notice to the other party refer the complaint for mediation under the Australian Centre for International Commercial Arbitration (ACICA) Mediation Rules (mediation notice).

The mediation will take place in Melbourne, Australia.

The mediator will be selected from the list of mediators established by the Victorian Government for the purposes of Chapter 15 and published on [website] (if such list is established) and otherwise in accordance with the ACICA mediation rules.

* + - 1. Arbitration

If the complaint is not finally resolved by mediation in accordance with [clause/condition] 1.6 within 28 days of delivery of the mediation notice, the supplier may request that the complaint be determined by arbitration in accordance with the ACICA Arbitration Rules in force at the time subject to the provisions of this [clause/condition].

The tribunal shall comprise one arbitrator.

The arbitrator must be selected from the panel of arbitrators established by the Victorian Government to hear complaints under this [clause/condition] and published at <https://www.buyingfor.vic.gov.au>(if such panel is established) and otherwise in accordance with the ACICA Arbitration rules.

The language of the arbitration shall be English.

The place of arbitration shall be Melbourne, Australia.

There shall be no hearing in any arbitration commenced pursuant to this [clause/condition] unless there are exceptional circumstances (as determined by the arbitrator) or either the arbitrator or the parties require a hearing to take place.

The powers of the tribunal constituted in accordance with this [clause/condition] include the power:

to take into account, when resolving a complaint and determining whether relief ought to be awarded to the supplier, any overriding adverse consequences for the interests concerned, including the public interest;

subject to (h), on application of the supplier to award compensation or make any other award which is within the lawful power of the tribunal (corrective action), however any compensation awarded to the supplier must not exceed

[select one of the following:]

the costs reasonably incurred by the supplier in the preparation of the tender giving rise to the complaint [OR]

the costs reasonably incurred by the supplier in bringing the complaint

and

on application of [insert procuring entity of the Victorian Government], to award compensation for the costs reasonably incurred by [insert procuring entity of the Victorian Government]in defending the complaint;

If:

a public interest certificate has been issued in respect of [this RFP]; and

[this RFP] has not reached the stage where a contract has been entered into with a supplier,

then:

the tribunal must consider whether the award of corrective action would result in significant delay to [this RFP], and if so, whether awarding compensation would be a more appropriate remedy than an award of corrective action; and

if the tribunal is satisfied that an award of corrective action would result in a significant delay to [this RFP] and that awarding compensation is a more appropriate remedy, then the tribunal may refuse to award corrective action.

Any award rendered in arbitration proceedings conducted in accordance with this [clause/condition] may, no earlier than 90 days after the date of the award, be provided by [insert procuring entity of the Victorian Government] to a supplier (other than the supplier to whom the award relates) in a sanitized form if requested in writing by the supplier.

[insert procuring entity of the Victorian Government] is not obliged to disclose the award if the award is subject to judicial challenge or otherwise the subject of court proceedings.

Where an arbitration conducted pursuant to this [clause/condition] is subject to the *Commercial Arbitration Act 2011 (Vic),* the parties agree that an appeal may be made under section 34A of that Act.

A.2 – Specifications

[Insert specifications for the Goods and/or Services sought by the Organisation, including relevant Social Procurement Framework objective/s, outcome/s, target/s or seek proposal from invitee.

[complete relevant schedule/s applicable to Social Procurement objectives and outcomes.]

(Refer to the [Buying for Victoria website](https://buyingfor.vic.gov.au/social-procurement-framework) for the Social Procurement Framework Buyer Guide: Guide to Individual Procurement Activities, for how to incorporate the Social Procurement Framework into your procurement. Model clauses and recommended approaches for each of the Social Procurement Framework objectives are included in the guide).

# Part B – Conditions of participation

B.1 – Organisation Specific Requirements

[Details relating to the complaints procedure must be stated in this Part B. This is a mandatory requirement of the VGPB Procurement Policies. Also include here details of any other Organisation specific conditions of participation in the procurement, such as OHS or security requirements.]

1. Complaints procedure

Any complaint about this Invitation or the Invitation Process must be submitted in writing to the Project Manager by the means set out in Item 4 of Part A.1 above immediately upon the cause of the complaint arising or becoming known to the Invitee. The written complaint must set out:

#### the basis for the complaint (specifying the issues involved);

#### how the subject of the complaint (and the specific issues) affects the person or organisation making the complaint;

#### any relevant background information; and

#### the outcome desired by the person or organisation making the complaint.

Any complaint submitted to the Project Manager in accordance with this clause 1 that relates to the conduct or performance of the Project Manager or the manner in which the Project Manager has handled the Invitation Process must also be copied to the Alternate Contact.

1. [Location of the Tender Box / Submission of Offers]

[Select one of the following as appropriate]

The location of the Tender Box is as specified in Item 6 of Part A.1 above.

Offers are to be submitted electronically as specified in Item 6 of Part A.1 above.

1. Invitees to be Incorporated

Only Invitees that are incorporated at the time of closing of Offers are eligible to submit an Offer in response to this Invitation. [Organisation to confirm whether this is the case for each procurement]

1. Application of these rules

The rules contained in Part A.1 and this Part B apply to:

#### this Invitation and any other information given, received or made available by the Organisation in connection with this Invitation, including any Additional Materials specified in clause 9 of Part A.1 and any revisions or addenda to this Invitation;

#### the Invitation Process; and

#### any communications (including any [Briefing Session/Individual Clarification Session], presentations, meetings or negotiations) relating to this Invitation or the Invitation Process.

1. Other conditions

[Insert details here of any additional Organisation specific conditions of participation, such as OHS or security requirements]

B.2 – Victorian Government Requirements

1. Invitation

## 1.1. Status of Invitation

#### This Invitation is an invitation to submit an Offer for the provision of the Goods and/or Services as set out in Part A.2 – Specifications.

#### Nothing in this Invitation is to be construed, interpreted or relied upon, whether expressly or implied, as an offer capable of acceptance by any person, or as creating any form of contractual, promissory, restitutionary or other rights.

#### No binding contract (including a process contract) or other understanding (including any form of contractual, promissory, restitutionary or other rights) for the supply of the Goods and/or Services will exist between the Organisation and any Invitee unless and until the Organisation has signed a formal written contract as contemplated in clause 6.1 of this Part B.2.

#### Participation in the Invitation Process is subject to compliance with the rules contained in Part A.1 - About this Invitation and Part B - Conditions of Participation.

#### All entities (whether or not they submit an Offer) having obtained or received this Invitation may only use it, and the information contained in it, in compliance with the conditions contained in Part A.1 - About this Invitation and Part B - Conditions of Participation.

#### All Invitees are deemed to accept the rules contained in Part A.1 - About this Invitation and Part B - Conditions of Participation from the date that the Invitee receives this Invitation.

#### If any rule contained in this Invitation breaches an international agreement that is applicable to the procurement activity of the Organisation, that rule shall be read down to the extent strictly necessary to comply with that international agreement.

## 1.2. Accuracy of Invitation

#### While all due care has been taken in connection with the preparation of this Invitation, the Organisation does not make any warranties or representations that the content of this Invitation or any part of it or any information communicated to or provided to Invitees in connection with this Invitation or during the Invitation Process is, or will be, accurate, current or complete. The Organisation and its Representatives will not be liable in respect of any information communicated or provided which is not accurate, current or complete or for any omission from the Invitation documents.

#### If an Invitee finds (or reasonably believes it has found) any discrepancy, ambiguity, error or inconsistency in this Invitation or any other information provided by the Organisation (other than minor clerical matters), the Invitee must immediately notify the Project Manager in writing of such discrepancy, ambiguity, error or inconsistency, so that there is fair opportunity to consider what corrective action is necessary (if any).

#### Any actual discrepancy, ambiguity, error or inconsistency in this Invitation or any other information provided by the Organisation will, if possible, be corrected by the Organisation and provided (or the proper information made available) to all Invitees without attribution to the Invitee that provided the notice.

#### If there is any inconsistency between any of the documents, or parts of the documents, constituting this Invitation, the Project Manager will determine the order of precedence. The Project Manager will notify all Invitees in writing where a determination is made pursuant to this clause 1.2(d).

## 1.3. Additions and amendments

The Organisation reserves the right to change or remove any information and/or to issue addenda to this Invitation before the Closing Time. Where the Organisation exercises its right to change information in accordance with this clause 1.3, the Organisation may, at its discretion:

#### seek amended Offers from Invitees; and/or

#### amend the Closing Time to allow Invitees sufficient time to amend their Offer.

## 1.4. Availability of Additional Materials

Additional Materials (if any) may be accessed in the manner set out in Item 9 of Part A.1 - About this Invitation. Invitees should familiarise themselves with the Additional Materials.

## 1.5. Representation

No representation made by or on behalf of the Organisation or its Representatives in relation to this Invitation (or its subject matter) will be binding on the Organisation unless the representation is expressly incorporated into the contract(s) ultimately entered into between the Organisation and an Invitee.

## 1.6. Licence to use Intellectual Property Rights

#### Persons obtaining or receiving this Invitation and any other documents issued in relation to this Invitation may use the documents only for the purpose of preparing an Offer.

#### Such Intellectual Property Rights as may exist in this Invitation and any other documents provided to the Invitees by or on behalf of the Organisation in connection with the Invitation Process are owned by or licensed to (and will remain the property of) the Organisation except to the extent expressly provided otherwise.

## 1.7. Confidentiality

#### The Organisation may require persons and organisations wishing to access or obtain a copy of this Invitation or certain parts of it, or any Additional Materials, to execute a deed of confidentiality (in a form required by or satisfactory to the Organisation) before or after access is granted or a copy is provided.

#### Regardless of whether a deed of confidentiality is executed in relation to this Invitation, all persons (including Invitees) obtaining or receiving this Invitation must:

* + 1. keep, and must ensure that its Representatives keep, the content of this Invitation and any other information provided to Invitees by or on behalf of the Organisation in connection with the Invitation Process confidential; and
		2. not disclose or use that information except as required for the purpose of developing an Offer in response to the Invitation.

#### Nothing in this clause 1.7 prevents an Invitee from contacting Industry Capability Network Victoria for the purposes of complying with its obligations under clause 9 of this Part B.2.

## 1.8. Others to be bound

The Invitee shall ensure that any of its Representatives, or any other person to whom it supplies this Invitation and any other documents issued in relation to the Invitation Process, will, in relation to use of, return of and liability for that material and documentation, be bound by the same terms in or to the same effect as those contained in this Invitation.

## 1.9. Continuing obligations

The obligations of the Invitee under this clause 1 survive the termination or expiration of the Invitation Process.

1. Communication

## 2.1. Communication protocol

All communications relating to this Invitation and the Invitation Process must be directed to the Project Manager.

## 2.2. Requests for clarification or further information

#### Any questions or requests for clarification or further information regarding this Invitation or the Invitation Process must be asked during the [Briefing Session/Individual Clarification Session] referred to in Item 7 of Part A.1 - About this Invitation (if any) or submitted to the Project Manager in writing by the date specified in Item 8 of Part A.1 - About this Invitation.

#### Any communication by an Invitee to the Organisation will be effective upon receipt by the Project Manager (provided such communication is in the required format).

#### The Organisation is not obliged to respond to any question or request, irrespective of when such question or request is received.

#### The Organisation may restrict the period during which it will accept questions or requests for further information or for clarification and reserves the right not to respond to any question or request, irrespective of when such question or request is received.

#### The Organisation may use any method of its choosing to provide answers to questions submitted in accordance with this clause 2.2.

#### If a question or request relates to only a particular Invitee, as determined by the Organisation, the Organisation may provide its response to that question or request (if any) only to that particular Invitee.

#### Responses to questions or requests that do not specifically relate to a particular person or organisation may be published to all Invitees by the Organisation without identifying the person or organisation having submitted the question or request, in which event such responses shall form part of this Invitation.

#### An Invitee may, by notifying the Project Manager in accordance with clause 2.1 of this Part B.2, withdraw a question submitted in accordance with this clause 2.2 in circumstances where the Invitee does not wish the Organisation to publish its response to the question, provided that such notification is received before any response is provided.

## 2.3. Briefing session/Individual Clarification Session

The Organisation will hold [a Briefing Session/Individual Clarification Sessions] at the location(s) and time(s) specified in Item 7 of Part A.1 - About this Invitation (if applicable). An Invitee must attend the [briefing session/Individual Clarification Sessions] if it is specified as ‘mandatory’. If an Invitee fails to attend a mandatory [Briefing Session/Individual Clarification Session], the Organisation may disqualify the Invitee from further participating in the Invitation Process.

## 2.4. Unauthorised communication and improper assistance

#### Communications (including promotional or lobbying activities) with the Organisation, its Representatives or other Victorian Government departments or agencies are not permitted during the Invitation Process except as provided in clause 2.1 above, or otherwise with the prior written consent of the Project Manager.

#### Unauthorised communications with such persons may, in the absolute discretion of the Organisation, lead to disqualification of an Invitee from further participating in the Invitation Process.

#### Nothing in this clause 2.4 is intended to prevent communications with the Organisation's Representatives to the extent that such communications do not relate to this Invitation or the Invitation Process.

#### Invitees must not engage in any activities or obtain or provide improper assistance that may be perceived as, or that may have the effect of, influencing the outcome of the Invitation Process in any way. Such activities or assistance may, in the absolute discretion of the Organisation, lead to disqualification of an Invitee from further participating in the Invitation Process.

#### Invitees must not seek or obtain the assistance of Representatives of the Organisation or the State in the preparation of their Offers. In addition to any other remedies available to it under Law or contract, the Organisation may, in its absolute discretion, immediately disqualify an Invitee that it believes has sought or obtained such assistance.

## 2.5. Anti‑competitive conduct

#### Invitees and their Representatives, including proposed subcontractors and suppliers, must not engage in any collusive, anti‑competitive or similar conduct with any other Invitee or person in relation to:

* + 1. the preparation, content or lodgement of their Offer;
		2. the evaluation and clarification of their Offer;
		3. the conduct of negotiations with the Organisation; or
		4. the Invitation Process.

#### For the purpose of this clause 2.5, collusion, anti-competitive conduct or any other similar conduct may include disclosure, exchange and clarification of information, whether or not such information is confidential to the Organisation or any other Invitee or any person or organisation. It does not include discussions between members of a consortium or discussions between an Invitee and a subcontractor to that Invitee.

#### In addition to any other remedies available to it under Law or contract, the Organisation may, in its absolute discretion, immediately disqualify an Invitee that it believes has engaged in, or whose Representatives it believes has engaged in, such collusive, anti‑competitive or similar conduct.

## 2.6. Unlawful inducements

#### Invitees and their Representatives must, at all times during the Invitation Process, comply with any applicable Laws and State policies regarding the offering of unlawful inducements in connection with the preparation of their Offer.

#### The Invitee must not, and must ensure that its Representatives do not, make or provide any unlawful inducement, payment or promise to the Organisation or any of its personnel in connection with this Invitation or the Goods and Services requested under it.

## 2.7. Legal entities and consortia

#### The Organisation will only enter into the Proposed Contract with a legal entity which has the capacity to enter into a binding contract. Invitees must provide proof of their legal status if requested by the Organisation.

#### Where the Invitee is a member of a consortium, the Offer must stipulate which part(s) of the Goods and/or Services that each entity comprising the consortium would provide and how the entities would relate to each other to ensure full provision of the required Goods and/or Services. All consortium members are to provide details relating to their legal structure, and where applicable, provide details of any special purpose vehicle established to meet the requirements of this Invitation.

#### Where the Invitee consists of more than one entity, each of these entities will be jointly and severally liable to provide the Goods and/or Services.

## 2.8. Complaints about this Invitation

An Invitee with a complaint about this Invitation or the Invitation Process which has not been resolved in the first instance with the Project Manager must follow the complaints process of the Organisation as detailed in Item 1 of Part B.1 - Organisation Specific Requirements.

## 2.9. Conflict of interest

#### Invitees must not, and must ensure that their Representatives do not, place themselves in a position that may give rise to an actual, potential or perceived conflict of interest between the interests of the State and the Invitee’s interests during the Invitation Process.

#### Invitees are required to disclose any conflicts of interest in their Offer in accordance with the requirements in Part D - The Offer. If an Invitee submits its Offer and a conflict of interest arises, or is likely to arise, which was not disclosed in the Offer, the Invitee must promptly notify the Project Manager immediately in writing of that conflict by the means set out in clause 2.1 of this Part B.2.

#### The Organisation may disqualify an Invitee from the Invitation Process if the Invitee fails to notify the Organisation of any conflict of interest or if the Organisation determines that a conflict (whenever and howsoever arising) cannot be managed to the Organisation's satisfaction.

1. Submission of Offers

## 3.1. Lodgement

#### Offers must be lodged by the Closing Time in accordance with the Lodgement details set out in Item 6 of Part A.1 - About this Invitation. The Closing Time may be extended by the Organisation in its absolute discretion. Where the Organisation extends the Closing Time, it will provide written notice to Invitees.

#### All Offers lodged after the Closing Time will be recorded by the Organisation. The determination of the Organisation as to the actual time that the Invitee’s Offer is lodged is final.

#### Where this Invitation requires or permits Offers to be lodged via the internet through the website nominated in Item 6 of Part A.1 - About this Invitation, Invitees:

* + 1. may only submit documentation that has been virus checked and is free from viruses; and
		2. are deemed to accept the online user agreement applying to that website and must comply with the requirements set out on that website.

#### Where this Invitation requires or permits Offers to be lodged in hard copy, packages containing the Offer must be marked with the information set out in Item 6 of Part A.1 - About this Invitation and must be placed in the Tender Box at the address which is set out in Item 6 of Part A.1 - About this Invitation.

#### If there is any inconsistency between the documents that comprise an Invitee's Offer, the hardcopy “Original” version of the document will take precedence.

## 3.2. Late Offers

#### If an Offer is lodged after the Closing Time, it may be disqualified from the Invitation Process and may be ineligible for consideration unless:

* + 1. the Invitee can clearly document to the satisfaction of the Organisation that an event of exceptional circumstances caused the Offer to be lodged after the Closing Time; and
		2. the Organisation is satisfied that accepting a late submission would not compromise the integrity of the market approach.

#### The determination of the Organisation as to the actual time that the Invitee’s response is lodged is final. All Offers lodged after the Closing Time will be recorded by the Organisation.

#### Subject to this clause 3.2, the Organisation will inform an Invitee whose Offer was lodged after the Closing Time of their ineligibility for consideration.

## 3.3. Providing an Offer

It is the responsibility of all Invitees to:

#### understand the requirements of this Invitation, the Invitation Process and any reference documentation or other information in relation to this Invitation;

#### examine this Invitation and any documents referenced or attached to this Invitation and any associated or additional material or documentation;

#### fully inform themselves in relation to all matters arising from this Invitation, including all matters regarding the Organisation's requirements for the provision of the Goods and/or Services;

#### make their own enquiries and assess all risks regarding this Invitation and the Invitation Process;

#### ensure that they comply with all applicable Laws with regard to preparing their Offer and participating in the Invitation Process (including Chapter 2 of the *Australian Consumer Law and Fair Trading Act 2012* (Vic));

#### ensure that Offers remain valid and open for acceptance for a minimum of 120 days from the Closing Time (or such other period agreed between the Organisation and the Invitee);

#### ensure that the Offer is not conditional on:

* + 1. any type of board, committee, third party or regulatory approval or consent;
		2. the Invitee (or any other party) obtaining any regulatory approval or consent or the consent or approval of any third party;
		3. the Invitee conducting due diligence or any other form of enquiry or investigation; or
		4. the Invitee stating that it wishes to discuss or negotiate any commercial terms of the Proposed Contract,

and the Organisation may, in its absolute discretion, disregard any Offer that is, or is stated to be, subject to any one or more of the conditions detailed above (or any other conditions);

#### ensure the Offer includes a GST exclusive price, the GST payable and the total cost for the Goods and/or Services; and

#### provide additional information in a timely manner as requested by the Organisation.

## 3.4. Format and contents

#### Each Invitee must ensure that:

* + 1. its Offer is presented in the required format as set out in Part D - The Offer, conforms with word limits (if specified) and is accurate and complete; and
		2. all the information fields in Part D - The Offer are completed and contain the information requested.

#### The Organisation may, in its absolute discretion, reject an Offer that does not include the information requested or is not in the required format.

#### Unnecessarily elaborate responses or other presentations beyond what is sufficient to present a complete and effective proposal are not desired or required. Elaborate artwork and expensive visual and other presentation aids are not necessary.

#### Word or page limits, where specified, should be observed and the Organisation reserves the right to disregard any parts of the Offer exceeding the specified word or page limit.

## 3.5. Illegible content, alteration and erasures

#### Incomplete Offers may, at the Organisation's discretion, be disqualified or evaluated solely on the information contained in the Offer.

#### The Organisation may disregard any content in an Offer that is illegible and will be under no obligation whatsoever to seek clarification from the Invitee.

## 3.6. Alternative Offers

#### An Invitee may submit an Alternative Offer. An Alternative Offer will only b e accepted if:

* + 1. the Invitee also provides a conforming Offer; and
		2. the alternative proposal is clearly identified as an “Alternative Offer”.

#### An Alternative Offer may:

* + 1. not comply with the Specifications for relevant Goods and/or Services due to the inherent design or capability of those Goods and/or Services; or
		2. contain an offer to provide Goods and/or Services in a manner different to that specified in the Specifications.

#### Invitees are encouraged to offer options or solutions which may, in an innovative way, contribute to the Organisation's ability to carry out its business in a more cost-effective manner. These may be related to:

* + 1. the outputs, functional, performance and technical aspects of the requirement;
		2. minimisation of environmental impact; and/or
		3. opportunities for more advantageous commercial arrangements.

#### Any such options or solutions will be considered by the Organisation on a “commercial in confidence” basis if so requested by the Invitee.

#### Where an Invitee submits an Alternative Offer which meets the requirements of this Invitation in an alternative and practical manner, the Offer must also include any supplementary material (including such pricing and costing details as may be necessary to enable the Organisation to fully assess the financial impact of the Alternative Offer), which demonstrates in detail that such an alternative will fully achieve all the specified requirements, together with references as to why the additional features may be advantageous.

#### The Organisation reserves the right to consider Alternative Offers on their merits or not to consider them at all.

## 3.7. Errors in an Offer

If an Invitee identifies an error in its Offer after the Closing Time (excluding clerical errors which would have no bearing on the evaluation), it must promptly notify the Organisation.

The Organisation may, in its discretion, permit an Invitee to correct an unintentional error in its Offer after the Closing Time, but in no event will any correction be permitted if the Organisation reasonably considers that the correction would materially alter the Offer.

## 3.8. Use of an Offer

Upon submission, all Offers become the property of the Organisation. The Invitee will retain all ownership rights in any Intellectual Property Rights contained in its Offer, however each Invitee, by submission of its Offer, is deemed to have granted a licence to the Organisation to reproduce the whole, or any portion of, its Offer for the purposes of enabling the Organisation to evaluate the Offer and for the purpose of disclosing it under clause 7.1 of this Part B.2.

## 3.9. Status of Offer

Each Offer constitutes an irrevocable offer by the Invitee to the Organisation to provide the Goods and/or Services required under, and otherwise to satisfy the requirements of, the Specification (Part A.2 of this Invitation) on the terms and conditions of the Proposed Contract (Part C of this Invitation), subject to the statement indicating the Invitee's compliance with the Specification and the Proposed Contract contained in the Offer.

## 3.10. Responsibility for costs

#### An Invitee's participation or involvement in any stage of the Invitation Process is at the Invitee’s sole risk, cost and expense. The Organisation will not be responsible for, nor pay for, any expense or loss that may be incurred by Invitees in relation to the preparation or lodgement of their Offers, any subsequent negotiations or any future process connected with or related to the Invitation Process.

#### The Organisation is not liable to any Invitee for any claim in respect of any costs, expenses or losses on the basis of any contractual, promissory or restitutionary grounds whatsoever as a consequence of any matter relating to the Invitee’s participation in the Invitation Process, including instances where:

* + 1. the Invitee is not engaged to perform under any contract;
		2. the loss results from the exercise of the Organisation's rights (or failure to inform an Invitee of the exercise of any of the Organisation's rights) in relation to the Invitation Process, whether under this Invitation or at Law; or
		3. the loss results from placing reliance on the Invitation or any Additional Material or information supplied or made available by the Organisation.
1. Compliance with Specifications and Proposed Contract

## 4.1. Compliance statement

#### Invitees are required to provide a statement of its compliance with Part A.2 – Specifications and Part C – Proposed Contract. Further instructions regarding requirements of the compliance statements are contained within Part D – The Offer.

#### For the purpose of the Invitee's preparation of the compliance statements required under this clause 4, indefinite responses such as “noted”, “to be discussed” or “to be negotiated” are not acceptable. Whilst the Organisation may conduct negotiations with one or more Invitees, Invitees are required to indicate specifically why they do not comply with a provision of the Specifications or the Proposed Contract, or the conditions surrounding their compliance.

#### Where the Invitee is unwilling to accept a specified condition, the non-acceptance must be clearly and expressly stated. Prominence must be given to the statement detailing the non-acceptance. It is not sufficient that the statement appear only as part of an attachment to the Offer or be included in a general statement of the Invitee's usual operating conditions.

#### An incomplete Offer may be disqualified or assessed solely on the information received with the Offer.

1. Evaluation

## 5.1. Evaluation process

#### The Organisation will evaluate all Offers complying with the conditions of this Invitation, including Late Offers where the Organisation is satisfied of the matters referred to in clause 3.2 of this Part B.2, in accordance with the evaluation process described in this clause 5.

#### The Organisation will evaluate Offers in accordance with the Evaluation Criteria. In the event that one or more of the Evaluation Criteria are subjective, then the Organisation reserves the right to exercise discretion as to evaluation against that Evaluation Criteria.

#### Offers which are significantly deficient as against one or more Evaluation Criteria may result in the Offer not being further evaluated.

#### The Organisation has absolute discretion in relation to the evaluation of an Offer and the conduct of the evaluation process, including whether or not the proposed evaluation process set out in this clause 5 is followed in whole or in part by the Organisation. The commencement of negotiations by the Organisation with one or more other Invitees is not to be taken as an indication that any particular Invitee has been or has not been successful.

#### An Offer from an Invitee will not be deemed to be unsuccessful until such time as the Invitee is formally notified of that fact by the Organisation.

#### Without limiting the Organisation's rights in relation to this Invitation, the Organisation may, in its absolute discretion:

* + 1. reject or accept any or all Offers in whole or in part;
		2. reject an Offer that does not include all the information requested or is not in the format required;
		3. after concluding a preliminary evaluation, reject any Offer that does not meet the mandatory criteria specified in Item 10 of Part A.1 or that, in its opinion, is unacceptable;
		4. disregard any content in an offer that is illegible without any obligation whatsoever to seek clarification from the Invitee;
		5. disqualify an incomplete Offer or evaluate it solely on the information contained within the Offer;
		6. shortlist one or more Invitees to proceed to further negotiations;
		7. commence or continue discussions or negotiations with all or some Invitees without shortlisting any Invitees and allow any Invitee to vary its Offer;
		8. conduct site visits, due diligence checks, reference checks, financial checks and panel interviews during the course of the evaluation;
		9. invite some or all Invitees to give a presentation to the Organisation in relation to their Offers and/or a demonstration of their goods and/or services;
		10. invite some or all Invitees to submit a best and final offer in relation to all or certain aspects of their respective Offers;
		11. conduct workshops on selected topics with some or all Invitees, whether before or after the Closing Time;
		12. accept one or more of the Offers;
		13. reject any or all Offers;
		14. alter the structure and/or the timing of this Invitation or the Invitation Process;
		15. vary or extend any time or date specified in this Invitation for any or all Invitees;
		16. elect not to appoint any Invitee or enter into a contract with any Invitee;
		17. cease to proceed with or suspend the Invitation Process prior to the execution of a formal written contract;
		18. consider Alternative Offers; or
		19. call for new or revised Offers.

#### The Organisation may, but is not in any way bound to, shortlist, select as successful, or accept the Offer offering the lowest price.

#### If the Organisation wishes to include a shortlisting stage in its evaluation process, the Organisation is not, at any time, required to notify Invitees or any other person or organisation interested in submitting an Offer.

## 5.2. Evaluation Stages

**[Note - to be updated to reflect the stages in the evaluation plan]**

The Organisation may choose to conduct all, or any combination of, the evaluation stages set out in this clause 5.2 and is under no obligation to notify Invitees of the stages it is conducting.

#### Stage 1 – Receipt of Offers and initial evaluation, including compliance

Offers will be submitted in accordance with clause 3.1 of this Part B.2. Offers received will be receipted and logged. Any Late Offers will be dealt with in accordance with clause 3.2 of this Part B.2.

The Organisation's evaluation team will then perform an initial review of the Offers, consisting of a compliance check to ensure that the Offers meet the mandatory Evaluation Criteria, are compliant with the requirements set out in Part A.1, Part B and the Offer requirements set out in Part D of this Invitation. Probity and legal advice may also be sought to confirm appropriate action with non-conforming and non-compliant offers.

#### Stage 2 – Compliance against requirements

This stage will evaluate each Offer to determine the level of compliance with the requirements in Part A.2 - Specification. Where an Invitee's Offer is unclear, clarifications may be sought from the Invitee to enable their level of compliance to be assessed appropriately. Only those Offers that demonstrate a sufficient level of compliance with the requirements in Part A.2 of this Invitation will be assessed further.

In its absolute discretion, the Organisation may invite some or all Invitees to give a presentation to the Organisation in relation to their Offer. Invitees who are requested to provide a presentation will be given details of these scenarios in advance. The presentations also provide an opportunity for the Organisation's evaluation team to ask any outstanding clarification questions of Invitees.

Reference checks may also be carried out during this stage to further refine the assessment of some or all of the Offers.

#### Stage 3 – [Initial] Value for money assessment

This stage involves performing a financial and value for money assessment on each Offer based on scores resulting from the evaluations undertaken to date and the pricing provided by each Invitee.

This stage may result in the Organisation shortlisting one or more Invitees based on the value for money assessment and other evaluations conducted to date.

The Organisation may, in its sole discretion, proceed to Stage 4 with only one Invitee or may consider not proceeding with the Invitation Process.

#### [Stage 4 – Interactive Vendor Engagement]

* + 1. Walkthrough

During this stage, Invitees shortlisted as at the conclusion of Stage 3 will be invited to present an individual walk through of their Offer.  Each session will provide the Invitee with an allocated time to present its solution to the evaluation team in an interactive environment, giving the evaluation team the opportunity to clarify any issues relating to the Invitee's solution and ask questions pertaining to each Offer.  The evaluation team will set the agenda for each walk through to ensure each Invitee is given a consistent and equal opportunity to address each area of its Offer.

[During the walk through, Invitees may be asked to present responses to scenarios that will have been provided to Invitees prior to the walk through.  The scenarios will refer to requirements that are included in this Invitation.]

The evaluation team may also conduct a site visit(s) to an Invitee's nominated referee site as part of this stage.  Invitees must cooperate and assist the evaluation team where site visits are requested.  Invitees agree that, if requested, the Organisation may conduct a site visit to an Invitee's nominated referee site without the Invitee being present.

* + 1. Report card

Subject to the outcome of the walkthrough session, if the Organisation considers necessary, the Organisation may supply each Invitee with a "report card". The report card will provide initial and high level comments on the Invitee’s Offer as submitted.

The report card is not a scoring instrument. The report card:

(A) aims to focus the Invitee on a small number of particularly key areas within an Invitee's Offer that require attention;

(B) will not provide detailed feedback or cover all parts of its Offer; and

(C) will take the form of a short narrative to the Invitee describing opportunities for improvement in its Offer and is not in any way an exhaustive list of areas for improvement.

Each Invitee will be required to acknowledge in writing that it has received a report card within one working day of receipt.

Invitees are to note that the provision of a report card does not indicate the completion of the evaluation process and does not indicate or imply that any decision has been made in respect of its Offer.

* + 1. Submission of Addendum

Following the receipt of a report card, the Invitee will have the opportunity to submit an addendum to its Offer. Any addendum must be received by the due date specified in Item 8 of Part A.1 - About this Invitation. Submission of an addendum is at the Invitee's discretion.

The submission of an addendum based on information provided in the report card will not guarantee the Invitee any particular outcome or progression in the evaluation. The Organisation takes no responsibility for any addendum made to an Offer as part of the refinement process in this stage.

Offers will be re-evaluated and scored following receipt of the addenda.

#### [Stage 5 – Further value for money assessment and latest shortlisting point]

Shortlisting (including not proceeding with any Offer) may occur at any stage prior to Stage 5. Stage 5 is the latest point at which shortlisting will occur.

During this stage, the scores received by Invitees in the previous stages will be reviewed, and a further value for money assessment conducted, based on scores received and the pricing provided by the Invitee.

The Organisation may shortlist one or more Invitees based on the further value for money assessment.

The Organisation may, in its sole discretion, proceed to Stage 6 with only one Invitee or may decide not to continue with the Invitation Process.

#### Stage 6 – Negotiations

The Organisation may proceed to negotiations with one or more Invitees with a view to maximising the benefits of the Offers submitted. As part of this negotiation process, the Organisation may request such Invitee(s) to improve one or more aspects of their Offer, including any technical, financial, corporate or legal components.

The Organisation is under no obligation to conduct any negotiations with Invitees.

#### Stage 7 – Best and final offer and final selection

One or more Invitees may be invited to submit a best and final offer (**BAFO**) based on the outcomes of the negotiations (if any) or otherwise. Any BAFO submitted is to be treated as a variation to an Offer. These Conditions of Participation will continue to apply to the submission of any BAFO.

After receiving any BAFOs, the Organisation may then conduct a final value for money assessment to select the successful Invitee.

Notwithstanding the possibility that the Organisation may give any or all Invitees the opportunity to submit a BAFO, Invitees should be aware that the Organisation will, in conducting its evaluation of Offers, rely on all information (including all representations) contained in such Offers. The Organisation is not obliged to give any or all Invitees, even if shortlisted or invited to proceed to negotiations, the opportunity to submit a BAFO, therefore Invitees are encouraged to submit their best and final offers in their initial response to this Invitation. If the Organisation chooses to give any Invitee the opportunity to submit a BAFO, it is under no obligation to give notification before the Closing Time that such opportunity will be given.

#### Stage 8 – Prepare procurement recommendation

The evaluation team will prepare a final evaluation report and may submit a recommendation to [insert position] to enter into a contract with an Invitee.

#### Stage 9 – Notification of unsuccessful Invitees and debriefing

* + - * 1. All Invitees will be informed in writing of the outcome of their Offers at the earliest opportunity and will be offered an optional debriefing at the earliest practicable time, after the conclusion of the Invitation Process. Attendance at such sessions is optional.

## 5.3. Clarification of an Offer

#### If, in the opinion of the Organisation, an Offer is unclear in any respect, the Organisation may, in its discretion, seek clarification from an Invitee. Failure to supply clarification to the satisfaction of the Organisation may render the Offer liable to disqualification.

#### The Organisation is under no obligation to seek clarification and reserves the right to disregard any clarification that the Organisation considers to be unsolicited or otherwise impermissible in accordance with the conditions set out in Part A – About this Invitation and Part B – Conditions of Participation.

## 5.4. Discussion with Invitees

The Organisation may:

#### negotiate with one or more Invitees and allow any Invitee to vary its Offer;

#### interview, negotiate or hold discussions with any Invitee or prospective Invitee on any matter contained (or proposed to be contained) in an Offer to the exclusion of others; or

#### request some or all Invitees to conduct site visits, provide references and additional information, and/or make themselves available for panel interviews.

1. Shortlisted or preferred Invitee(s)

## 6.1. No legally binding contract

Selection as a shortlisted or preferred Invitee does not give rise to a contract (express or implied) between the shortlisted or preferred Invitee and the Organisation for the supply of goods and/or services. No legal relationship will exist between the Organisation and the shortlisted or preferred Invitee until such time as a binding contract in writing is executed by both parties.

## 6.2. Pre contractual negotiations

The Invitee is bound by its Offer and, if selected as the successful Invitee, must enter into a contract on the basis of the Offer without negotiation.

## 6.3. No obligation to enter into contract

#### Notwithstanding the outcome of any evaluation conducted in accordance with clause 5 of this Part B.2 and without limiting any other rights the Organisation may have, the Organisation is under no obligation to appoint a successful Invitee or to enter into a contract with a successful Invitee or any other person, including where it is unable to identify an Offer that complies in all relevant respects with the Organisation's requirements, or to do so would otherwise not be in the public interest.

#### Irrespective of whether the Organisation selects a successful Invitee, if the Organisation decides not to enter into a contract, the Organisation will be free to proceed via any alternative process, or to not proceed.

1. Disclosure requirements

## 7.1. Disclosure of Offer contents and Offer information

Offers will be treated as confidential by the Organisation. The Organisation will not disclose Offer contents and information except:

#### as required by Law (including, for the avoidance of doubt, as required under the *Freedom of Information Act 1982* (Vic) (**FOI Act**);

#### for the purpose of investigations by the Australian Competition and Consumer Commission or other government authorities having relevant jurisdiction;

#### to Representatives (including external consultants and advisers to the Organisation) engaged to assist with the Invitation Process, or to other Victorian Government departments or agencies for the purposes of evaluating the Offers or making decisions or granting approvals in connection with this Invitation or the Invitation Process generally;

#### as required by the office of the Auditor General appointed under section 94A of the *Constitution Act 1975* (Vic) or the ombudsman appointed under the *Ombudsman Act 1973* (Vic);

#### as required by IBAC as established under the *Independent Broad-based Anti-corruption Commission Act 2011* (Vic); or

#### where general information from Invitees is required to be disclosed by government policy, including in the circumstances described in clause 7.2.

## 7.2. Contract disclosure

The Victorian Government Purchasing Board’s ‘Contract management and contract disclosure policy’ requires the Organisation to disclose key details of contracts it enters into, including contracts under head agreements and variations to contracts, with a total estimate value exceeding $100,000 (including GST). Where the value of the contract is estimated to exceed $10 million (including GST), full contract details are to be provided on the Contracts Publishing System.

In submitting an Offer, the Invitee accepts that the Organisation may, in accordance with the requirements of applicable Victorian Government policy, publish (on the internet or otherwise):

#### the name of the successful Invitee(s);

#### the estimated value of the Offer(s) of the successful Invitee(s); and

#### the successful Invitee(s) name, together with the provisions of the contract generally.

## 7.3. Exemptions from disclosure

The Organisation will consider requests for exemption from disclosure in the evaluation of Invitees’ submissions and negotiations with Invitees.

In determining whether any contractual clauses should be kept confidential, the Organisation will apply the exemptions from disclosure under the FOI Act. These exemptions include a public interest test under s36 of the FOI Act.

Any request by the successful Invitee for non‑disclosure of contract provisions must be justified by the successful Invitee in accordance with s34(1) of the FOI Act. Under s34(1), information acquired by an organisation or a Minister from a business, commercial or financial undertaking is exempt from disclosure if the information relates to:

#### trade secrets; or

#### other matters of a business, commercial or financial nature and the disclosure would be likely to expose the undertaking unreasonably to disadvantage.

However, even if certain contractual clauses are redacted by agreement between the Organisation and the successful Invitee, this will not:

#### exempt the redacted clauses from the further operation of the FOI Act;

#### reduce, limit or restrict in any way any function, power, right or entitlement of IBAC, the Privacy Commissioner or the Ombudsman; or

#### constrain the Auditor General’s power to secure and publish documents in accordance with the *Audit Act 1994* (Vic).

In this clause 7:

#### IBAC means the commission established under the *Independent Broad-based Anti-corruption Commission Act 2011* (Vic) and includes any other organisation that may, from time to time, perform the functions of the commission;

#### a reference to the "Privacy Commissioner" is a reference to the Commissioner for Privacy and Data Protection appointed under section 96 of the *Privacy and Data Protection Act 2014* (Vic) or equivalent office holder (if any) with jurisdiction over the Organisation; and

#### a reference to the "Ombudsman" is a reference to the Ombudsman or equivalent office holder with jurisdiction over the Organisation; and

#### a reference to the "Auditor-General" is a reference to the Auditor-General or equivalent office holder with jurisdiction over the Organisation.

## 7.4. Unreasonable disadvantage

In determining whether disclosure of specific information will expose an Invitee’s business unreasonably to disadvantage, the Invitee should consider s34(2) of the FOI Act. Broadly, the Invitee should consider:

#### whether the information is generally available to competitors; and

#### whether the information could be disclosed without causing substantial harm to the competitive position of the business.

1. Social Procurement Framework

Invitees should note that social procurement commitments form an important component of the offer and will be included in the contract, together with specific reporting obligations associated with delivery of the commitments. Refer to the Buying for Victoria website at <https://buyingfor.vic.gov.au/social-procurement-framework> for further information.

1. Local Jobs First– Under the Local Jobs First Act 2003

[The content for this clause will be determined by the nature of the procurement activity. Refer to the ‘Model RFT and Contract Clauses’ document available at <https://localjobsfirst.vic.gov.au/about-us/key-documents> for the appropriate content. If the LJF does not apply to this procurement, insert ‘Not Applicable’ under this heading.]

1. Invitee warranties

By submitting an Offer, an Invitee warrants that:

#### in lodging its Offer it did not rely on any express or implied statement, warranty or representation, whether oral, written, or otherwise made by or on behalf of the organisation or its Representatives other than any statement, warranty or representation expressly contained in this Invitation;

#### it did not use the improper assistance of the Organisation or its Representatives or information unlawfully obtained from the Organisation or its Representatives in compiling its Offer;

#### it has examined this Invitation, and any other documents referenced or referred to herein, and any other information made available in writing by the Organisation to Invitees for the purposes of submitting an Offer;

#### it has sought and examined all necessary information which is obtainable by making reasonable enquiries relevant to the risks and other circumstances affecting its Offer;

#### it has otherwise obtained all information and advice necessary for the preparation of its Offer;

#### it has made proper allowance for all matters contained in or capable of inference from the information contained in this Invitation or obtained as part of the Invitation Process;

#### it has made proper allowance for all matters which might impact upon the Invitee's ability to provide the Goods and/or Services or provide the Goods and/or Services within any particular time, cost or quality constraints;

#### it has, and will maintain, the necessary skill, qualification and experience to enable it to provide the Goods and/or Services or carry out the works in accordance with the Proposed Contract;

#### it has, or will be able to, obtain all the necessary consents, permits and authorities necessary in order for it to provide the Services or carry out the works;

#### it is satisfied as to the correctness and sufficiency of its Offer;

#### it is responsible for all costs and expenses related to the preparation and lodgement of its Offer, any subsequent negotiation, and any future process connected with or relating to the Invitation Process;

#### its Offer has been prepared professionally, with due care and skill;

#### its Offer has been prepared in accordance with all relevant Laws and mandatory codes of conduct;

#### no inducement, payment or promise has been made by the Invitee or any of its Representatives to any personnel of the Organisation in connection with this Invitation or the Goods and/or Services requested under it;

#### it does not, and will ensure that its Representatives do not, hold any office or possess any property, are not engaged in any business, trade or calling and do not have any obligations by virtue of any contract whereby, directly or indirectly, duties or interests are or might be created in conflict with, or might appear to be created in conflict with, the interests of the State during the Invitation Process;

#### all statements made by the Invitee with respect to its Offer are true, not misleading and can be substantiated;

#### it is not insolvent within the meaning of Section 95A of the *Corporations Act 2001* (Cth) or otherwise and there is no unfulfilled or unsatisfied judgement or court order outstanding against the Invitee;

#### it otherwise accepts and will comply with the rules set out in Part A.1 – About this Invitation and Part B – Conditions of Participation; and

#### it will provide additional information in a timely manner as requested by the Organisation to clarify any matters contained in its Offer.

1. Organisation's rights

Notwithstanding anything else in this Invitation, and without limiting its rights at Law or otherwise, the Organisation reserves the right, in its absolute discretion at any time, to:

#### cease to proceed with or suspend the Invitation Process;

#### alter the structure and/or timing of this Invitation or the Invitation Process;

#### vary or extend any time or date specified in this Invitation for all or any Invitees;

#### terminate the participation of any Invitee or any other person in the Invitation Process;

#### require additional information or clarification from any Invitee or any other person or provide additional information or clarification;

#### negotiate with any one or more Invitees and allow any Invitee to alter its Offer;

#### call for new Offers;

#### reject any Offer received after the Closing Time;

#### reject any Offer that does not comply with the requirements of this Invitation; and/or

#### consider and accept or reject any Alternative Offer.

1. Law

## 12.1. Governing Law

This Invitation and the Invitation Process are governed by the Laws.

## 12.2. Compliance with Law

#### Invitees must comply with all applicable Laws in preparing and lodging their Offers and in taking part in the Invitation process.

#### Any Invitee, if requested by the Project Manager, must submit evidence of its compliance with any relevant Laws.

1. Interpretation

## 13.1. Definitions

|  |  |
| --- | --- |
| **Additional Materials** | means any or all of the materials as specified at Item 9 of Part A.1 - About this Invitation. |
| **Alternate Contact** | means the person ideitified as the Alternate Contact in Item 4 of Part A.1 - About this Invitation.  |
| **Alternative Offer** | means an Offer made by an Invitee as an alternative to its primary Offer in accordance with clause 3.4 of this Part B *–* Conditions of Participation.  |
| **Closing Time** | means the time specified in Item 5 of Part A.1 - About this Invitation by which Offers must be received by the Organisation. |
| **Contracts Publishing System** | means the system of the Victorian Government for the publication of information about contracts entered into by the Victorian Government and some agencies, including any replacement or amended system. |
| **Evaluation Criteria** | means the criteria set out at Item 10 of Part A.1 - About this Invitation. |
| **Goods** | means the goods or other products required by the Organisation as set out in the Specifications. |
| **Individual Clarification Session** | has the meaning given to that term in Item 7 of Part A.1. |
| **Intellectual Property Rights** | includes all present and future copyright and neighbouring rights, all proprietary rights in relation to inventions (including patents), registered and unregistered trademarks, trade secrets, know how, registered designs and circuit layouts, and all other proprietary rights resulting from intellectual activity in the industrial, scientific, literary or artistic fields. |
| **Invitation** | means the opportunity set out in each of the documents identified in the Introduction to this Invitation, including this Part B *–* Conditions of Participation, any Additional Materials and any other documents so designated by the Organisation.  |
| **Invitation Process** | means the process commenced by the issuing of this Invitation and concluding upon formal announcement by the Organisation of the selection of a preferred Invitee(s) or upon the earlier termination of the process.  |
| **Invitee** | means any entity that submits an Offer in response to this Iinvitation. An invitee may also be known as a tenderer, provider, registrant, bidder or supplier. |
| **Item** | means an item in Part A.1 - About this Invitation. |
| **Late Offer** | means an Offer deemed to be a late Offer under clause 3.2(a) of Part B.2 - Victorian Government Requirements. |
| **Laws** | means:(a) the law in force in Victoria, including common law, legislation and subordinate legislation; and(b) ordinances, regulations and by‑laws of relevant government, semi‑government or local authorities. |
| **Offer** | means a document lodged by an Invitee in response to this Invitation containing an offer to provide Goods and/or Services in accordance with this Invitation. This may also be referred to as a quote, tender, submission, registration or bid. |
| **Organisation** | means the Victorian government department or agency issuing this Invitation, as described in Part A.1 - About this Invitation. In the case of an aggregated demand procurement, the Organisation described in described in Part A.1 - About this Invitation is the lead department or agency issuing the Invitation. |
| **Organisation Contact** | means the persons so designated at Item 4 of Part A.1 - About this Invitation and includes the Project Manager. |
| **Part** | means a part of this Invitation. |
| **Project Manager** | means the person ideitified as the Project Manager in Item 4 of Part A.1 - About this Invitation.  |
| **Proposed Contract** | means the agreement and any other terms and conditions contained in or referred to in Part C – Proposed Contract. |
| **Representative** | means a party and its directors, officers, agents, servants, employees, contractors, associates, consultants, advsisors, secondees, invitees and anyone else for whom that party is responsible and, in respect of an Invitee, includes any Related Body Corporate of the Invitee (as that term is defined in the *Corporations Act 2001* (Cth)) and any proposed subcontractors, suppliers and consortia members. |
| **Services****Social Procurement Framework** | means the services required by the Organisation as set out in the Specifications.means *Victoria’s Social Procurement Framework* published 26 April 2018 by the Victorian government, as amended from time to time. |
| **Specifications** | means any specifications or description of the Organisation’s requirements contained in Part A.2 – Specifications.  |
| **State** | means the Crown in right of the State of Victoria. |
| **Supplier Code of Conduct** | means the Supplier Code of Conduct issued by the Victorian Government for suppliers providing goods or services to the Victorian Government (as amended from time to time). |
| **Tender Box** | means the secure location within which hard copy Offers must be placed, as described in Item 6 of Part A.1 - About this Invitation (if applicable). |
| **VGPB** | means the Victorian Government Purchasing Board. The entity responsible for setting the supply policies that apply to mandated departments and some public bodies  |

## 13.2. Interpretation

In this Invitation, unless expressly provided otherwise:

#### the singular includes the plural and vice versa;

#### a reference to

* + 1. ‘includes’ or ‘including’ means includes or including without limitation;
		2. any legislation (whether primary or subordinate) is to legislation of the Commonwealth of Australia, or the State of Victoria as amended or replaced from time to time; and
		3. ‘$’ or dollars is a reference to the lawful currency of the Commonwealth of Australia;

#### if a word or phrase is defined, its other grammatical forms have corresponding meanings;

#### words importing a gender include any other gender;

#### clause headings are inserted for convenient reference only and have no effect in limiting or extending the language of the provisions to which they refer; and

#### words importing persons include a partnership and a body whether corporate or otherwise.

## 13.3. Inconsistency

If there is any inconsistency between the documents that comprise this Invitation (Parts A to D), the documents will be interpreted in the following, descending order of precedence:

#### the Conditions of Participation in Part A.1 and Part B of this Invitation and any appendices, annexures or attachments;

#### the Specification in Part A.2 of this Invitation;

#### the Proposed Contract in Part C of this Invitation; and

#### Part D of this Invitation and any annexures or attachments,

so that the provision in the higher ranked document, to the extent of the inconsistency, prevails.

# Part C – Proposed Contract

**[Insert/attach an appropriate contract to govern the actual procurement].**

The Buying for Victoria website has a number of template contracts which may be suitable or may be tailored to suit a particular procurement:

* General conditions for the supply of Goods
* General conditions for the provision of services
* Agreement for the supply of goods, one-off purchase
* Agreement for the provision of services, one-off purchase
* Agreement for the supply of goods, standing offer
* Agreement for the provision of services standing offer (sole entity multiple purchases)

Refer to the [Buying for Victoria website](https://buyingfor.vic.gov.au/goods-and-services-market-approach-templates) to select the most appropriate contract template, or alternatively seek legal advice. Please ensure that the variables/options in the schedule to the contract are completed to the extent possible.

Refer to the [Buying for Victoria](https://buyingfor.vic.gov.au/social-procurement-framework) website for the Social Procurement Framework Buyer Guide: Guide to Individual Procurement Activities for example Social Procurement Framework clauses for inclusion.

# Part D – The Offer

[**Insert/attach an Offer].**

Refer to the Victorian Government Purchasing Board’s - Guide to developing an offer template, available on the [Buying for Victoria](https://buyingfor.vic.gov.au/market-approach-policy) website, for guidance if required.

© State of Victoria 2021

[](http://creativecommons.org/licenses/by/3.0/au/)

You are free to re-use this work under a [Creative Commons Attribution 4.0 licence](http://creativecommons.org/licenses/by/4.0/), provided you credit the State of Victoria (Department of Treasury and Finance) as author, indicate if changes were made and comply with the other licence terms. The licence does not apply to any branding, including Government logos.

Copyright queries may be directed to IPpolicy@dtf.vic.gov.au